

## HECA REPORTING 2019

Name of Local Authority	Havant Borough Council	
Type of Local Authority:	District Council	
Name and contact details of official submitting the report:	Jane Devlin	
Job title of official submitting the report	Energy Strategy Manager	
Names of teams working on policy areas covered by this reporting tool	<ul style="list-style-type: none"> <li>- Energy</li> <li>- Environmental sustainability</li> <li>- Private Sector Housing</li> </ul>	
Total number of staff working in above policy areas (by FTE) broken down by team if possible:	<ul style="list-style-type: none"> <li>- Energy Strategy manager 0.4 FTE</li> <li>- Private Sector Housing – 4</li> </ul>	
<b>Headline and Overview Questions</b>		
1	Does your Local Authority have a current strategy on carbon reduction and/or energy efficiency for domestic or non-domestic properties?	Yes
2	If yes, please provide a link to your current strategy here:  <a href="http://www.havant.gov.uk/sustainability-and-energy">http://www.havant.gov.uk/sustainability-and-energy</a> The strategy is due to be refreshed in 2019.	
3	If no, are you planning to develop one?	n/a
4	a. What scheme(s) has your Local Authority implemented in support of energy saving/ carbon reduction in residential accommodation (such as owner-occupied, privately rented and social housing) or non-domestic properties since 2017? (if you have not implemented any scheme, please enter 'N/A')	
Free text response to question 4a – please outline in no more than 200 words  <ol style="list-style-type: none"> <li>1. ECO and ECO Flex – HBC published a Statement of Intent; direct referrals from installers who have access to ECO /ECO Flex;</li> <li>2. entered into an agreement with LEAP (Local Energy Advice Partnership - advice and information, small energy saving measures and access to funding for bigger measures. The scheme is opened to owner-occupiers, private and social tenants</li> </ol>		

	<p>b. What scheme(s) is your local authority planning to implement in support of energy saving/carbon reduction in residential accommodation (such as owner-occupied, privately rented and social housing) or non-domestic properties in the next two years? (if you are not planning to implement any scheme, please enter 'N/A')</p>	
<p>Free text response to question 4a – please outline in no more than 200 words</p> <p>ECO3 and ECO Flex.</p> <p>There is potential for a collaboration with Southampton City Council to offer residents access to renewable energy and stable tariffs through the white-label Esco CitizEn.</p>		
5	<p>What has been, or will be, the cost(s) of running and administering the scheme(s), such as the value of grants and other support made available, plus any other costs incurred (such as administration) as desired? Please provide figures and a brief narrative account if desired.</p>	
<p>Free text response to question 4a – please outline in no more than 100 words</p> <p>The cost of running and administering the schemes from the teams listed above is estimated at £30,000 annually. This includes funding, officers' time and other admin costs.</p>		
6	<p>What businesses, charities, third sector organisations or other stakeholders do you work with to deliver the scheme(s)?</p>	
<p>Free text response to question 4a – please outline in no more than 100 words</p> <p>The network includes energy installers, Portsmouth City Council, Auragas, Agility Eco and others, teams: third sector organisations specialising in energy (the Environment Centre, Citizen Advice Bureau, local groups), health professionals, other local authorities, government departments, energy suppliers (SSE, NPower, E-on).</p> <p>Each team works with its own networks to engage and support the residents. However, the teams will access each other's networks to promote the schemes and/or refer residents as needed.</p>		
7	<p>What has been the outcome of the scheme(s) (e.g. energy savings, carbon savings, economic impacts such as job creation and/or increased business competitiveness, societal impacts such as alleviation of fuel poverty and/or improved health outcomes etc.)?</p> <p>This does not have to be measured against national data or benchmarks, but rather focuses on the local authority's own monitoring and evaluation.</p>	

Free text response to question 4a – please outline in no more than 200 words		
Carbon savings estimated using Energy Saving Trust assumptions and the number of dwellings retrofitted is xx kg CO2 annually.		
8	What lessons have you learned from delivering this scheme(s)?	
Free text response to question – please outline in no more than 100 words		
<ol style="list-style-type: none"> <li>1. Dedicated and qualified staff resource is paramount to success of schemes set up.</li> <li>2. The stop-start approach is unhelpful, since resources cannot respond easily. Detailed and focused governmental policies, with long-term funding streams would deliver better for long-term success of energy efficiency schemes.</li> <li>3. ECO – funding should be devolved to local authorities to optimise delivery and ensure overall scheme's admin costs are kept to a minimum. Currently it is difficult to ensure an efficient, proactive and consistent approach.</li> </ol>		
<b>Local Communication Strategy</b>		
9	Does your local authority provide any advisory service to consumers (and businesses) on how to save energy?	Via third party, Yes
10	If yes to question 10, please briefly outline how this is undertaken (or enter 'N/A' if appropriate)	
Free text response to question – please outline in no more than 100 words		
<p>The Havant Borough Council web site has links to advice websites (EST, the Environment Centre, LEAP, Agility Eco).</p> <p>Residents email or complete forms to access advice, and are referred based on status and type of dwelling by email or telephone.</p> <p>We also refer residents to local groups (where available and appropriate) for access to thermal imaging cameras and access to competent local advisers.</p>		
11	How do you communicate or encourage energy saving amongst domestic consumers and/or local businesses? (if you do not, please enter 'N/A' and move on to the next section 'Local Green Supply Chains')	N/A
Free text response to question – please outline in no more than 100 words		
<b>Local Green Supply Chains</b>		
12	Does your Local Authority promote the use of energy efficient products amongst consumers (and businesses)? (if you answer no please move onto the next section 'Private Rented Sector')	No
13	If yes to question 12, please briefly detail how this promotion work is undertaken.	



Free text response to question – please outline in no more than 100 words		
14	What engagement (formal or informal) does your local authority have with local businesses/supply chains involved in promoting energy efficiency products or carbon reduction?	
Free text response to question – please outline in no more than 100 words		
<p>The COSY Havant initiative relies on local installers. These businesses access the ECO3 funding, and approvals are made under our ECO Flex statement of intent that identifies criteria and certain postcode areas.</p>		
<p><b>Domestic Private Rented Sector (PRS) Minimum Energy Efficiency Standards</b></p>		
<p>The Minimum Energy Efficiency Regulations (the Regulations) apply to all privately rented properties in England and Wales. As of April 2018, all such properties are legally required to have an Energy Performance Certificate (EPC) of at least an E before they can be let on a new tenancy. This requirement will then extend to all such properties by 1 April 2020, even if there has been no change in tenant or tenancy (please see BEIS's published guidance documents for the full details on the standard). The PRS Regulations give enforcement powers to local authorities, and authorities are responsible for ensuring landlord compliance within their area.</p>		
15	Is your authority aware of the PRS Minimum Efficiency Standards which came into force in April 2018? (if you answered no, please move on to the next section 'Financial Support for Energy Efficiency')	Yes
16	Which team within your authority is responsible for, or will be responsible for, leading on enforcement of the PRS minimum standard?	
As a District council, Enforcement is the responsibility of Hampshire County Council's Trading Standards.		
17	Please provide the contact details of the person leading this team.	
PSH team is led by Mr Sam INGS <a href="mailto:sam.ings@easthants.gov.uk">sam.ings@easthants.gov.uk</a> 01730 234334, Interim Head of Service (Environmental Health, Parking & Traffic Management) and Private Sector housing team leader is Mr L LEMAGNEN ( <a href="mailto:Laurent.lemagnen@havant.gov.uk">Laurent.lemagnen@havant.gov.uk</a> 023 92446671).		
18	What method or methods does your authority use to communicate with landlords and tenants about the standards and other related issues?	
We use our website to advertise any legislative, guidance changes, standards which are also advertised on the Councils' social media outlets. We may contact known landlords, estate agents directly as we hold an up to date list of operators within our area.		

19	Do you directly target landlords of EPC F and G rated properties? If yes, how? If no, please explain.	No
No, we do not target specifically such landlords, although prior to inspecting any property referred to us and relating to disrepair, we check the register.		
<b>Financial Support for Energy Efficiency</b>		
20	What financial programmes, if any, do you have to promote domestic and non-domestic energy efficiency or energy saving? If applicable, please outline the sums, where such funding is sourced, and where it is targeted. (If you do not have any financial assistance programmes, please enter 'N/A' and move onto the next section 'Fuel Poverty')	none
Free text response to question – please outline in no more than 200 words		
<b>Fuel Poverty</b>		
21	Does your local authority have a fuel poverty strategy? If yes, please describe the scope of the strategy, and the support that is available for low income and vulnerable households to help tackle fuel poverty in your local area. Please also provide a link to your strategy if published.	No
Free text response to question – please outline in no more than 300 words		
22	What steps have you taken to identify residents/properties in fuel poverty? (enter 'N/A' if not appropriate)	
Free text response to question – please outline in no more than 200 words  "Blind" marketing campaign with Benefits team to engage vulnerable residents (due to data sharing issue, Benefits team would not release names and addresses of most vulnerable residents on benefits, therefore a letter was sent to all).		
23	How does fuel poverty interlink with your local authority's overall carbon reduction strategy? (enter 'N/A' if not appropriate)	
Free text response to question – please outline in no more than 200 words  N/A		


24	a. What measures or initiatives have you taken to promote fuel cost reduction for those in fuel poverty? (enter 'N/A' if not appropriate)	
<p>Free text response to question – please outline in no more than 200 words</p> <p>LEAP via Agility Eco provides</p> <ul style="list-style-type: none"> <li>- help check fuel cost and switch</li> <li>- tailored energy efficiency hints and tips</li> </ul>		
	b. If you have taken measures or initiatives to promote fuel cost reduction for those in fuel poverty, what partnership with business or energy providers have you undertaken? (enter 'N/A' if not appropriate)	
<p>Free text response to question 4a – please outline in no more than 200 words</p> <p>LEAP – memorandum of understanding signed with AgilityEco in November 2018.</p>		
<p><b>The Energy Company Obligation</b></p>		
<p>The Energy Company Obligation (ECO) is an obligation on energy suppliers aimed at helping households cut their energy bills and reduce carbon emissions by installing energy saving measures. Following the Spring 2018 consultation, the Government set out in its response that ECO3 will fully focus on Affordable Warmth – low income, vulnerable and fuel poor households.</p> <p>The recently introduced ECO “flexible eligibility” (ECO Flex) programme allows LAs to make declarations determining that certain households in fuel poverty or with occupants on low incomes and vulnerable to the effects of cold homes, are referred to ECO obligated suppliers for support under the Affordable Warmth element of ECO. LAs involved are required to issue a Statement of Intent that they are going to identify households as eligible, and the criteria they are going to use; and a declaration that the LA has been consulted on the installation of measures in a home.</p>		
25	<p>Has your local authority published a Statement of Intent (Sol) for ECO flexibility eligibility?</p> <p>If yes, please include a link to your Sol below.</p>	Yes
<p>Link to Statement of Intent</p> <p><a href="http://www.havant.gov.uk/sites/default/files/documents/HBC%20Sol%20ECO%20v2%20Nov18%20%281%29.pdf">http://www.havant.gov.uk/sites/default/files/documents/HBC%20Sol%20ECO%20v2%20Nov18%20%281%29.pdf</a></p>		
26	<p>Please use the following space to provide any further information you feel might be of benefit to BEIS, in helping us to understand ECO Flex delivery in more detail. For example, the number of declarations signed versus the number of households helped.</p>	




Free text response to question – please outline in no more than 200 words		
<p>ECO is the only funding available for Havant Borough Council’s residents. Funding is provided on a stop-start basis with energy suppliers’ priorities taking the lead.</p> <p>. ECO3 funding originates from the larger energy suppliers, but the administration process requires sign-off by the residents’ local authority. A declaration for eligibility is signed by the resident and verified by the installer. There is scant effort available at LA to undertake any positive input. As a result, the delivery fails to be strategic or focussed.</p> <p>56 Properties have benefitted from retrofit measures in Havant BC under ECO Flex in the period Feb 2018 to March 2019. With an average CO2 saving premeasure per year of 1173 kg, the total annual CO2 emissions reduction is estimated at 65 tonnes per year.</p>		
<b>Smart Metering</b>		
27	<p>Please provide a brief statement outlining your current or planned approach to: Engage and support your residents (including those in vulnerable circumstances or with pre-payment metering) to promote take up of smart meters and achieve associated benefits (e.g. ability to control energy use, identify best value tariffs)? Please detail any work undertaken or planned with local/community groups, housing associations, micro Businesses, Smart Energy GB under their Partnership Programme and energy suppliers.</p>	
Free text response to question – please outline in no more than 150 words		
<p>LEAP will continue despite its lack of strategic focus, since it offers a route to funding from the big energy companies.</p> <p>There is potential to partner with Southampton City Council to give residents access to renewable energy and stable tariffs through the white-label CitizEn energy. Income generated from the rebate may offer a small fund that can be strategically deployed.</p>		
28	<p>Please provide a brief statement outlining your current or planned approach to: Integrate your approaches to delivering energy efficiency improvements in residential accommodation with the opportunities presented by the installation of smart meters, drawing upon materials from the Smart Meter Energy Efficiency Materials Project or other sources of independent information.</p>	
Free text response to question – please outline in no more than 150 words		
N/A ( no funding or resource. )		
29	<p>Please detail any: Resources/ support (e.g. services, funding) available to residents who have had an appliance(s) condemned for safety reasons and cannot afford to replace it (e.g. during visual safety checks conducted during their smart meter installation or otherwise).</p>	N/A
Free text response to question – please outline in no more than 150 words		
30	Please detail any:	

	Existing relationships with energy suppliers to help ensure that the opportunities presented by vacant properties under your control are effectively utilised (i.e. gaining access to install a smart meter).	
<p>Free text response to question – please outline in no more than 150 words</p> <p>EHDC has no social housing stock.</p>		
<p><b>Future Schemes or Wider Initiatives</b></p>		
31	Please outline any future schemes or wider initiatives not covered above that your local authority has carried out or is planning to undertake to improve the energy efficiency of residential accommodation or businesses in your area, for example, within your Local Enterprise Partnership (LEP) Energy Strategy (if you do not plan any future schemes currently, please enter 'N/A').	
<p>Free text response to question – please outline in no more than 500 words</p> <p>CitizEn Energy – a potential to partner with Southampton City Council to offer stable 'life-time' energy tariffs through a local government owned entity. The electricity supplied is 100% renewable.</p>		

Report Compiled by Jane Devlin, Energy Strategy Manager

	<p>21 May 2019.</p>
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Approved by Simon Jenkins, Director of Regeneration and Place, Havant BC

	<p>21-05-2019.</p>
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